


VOYAGE REPORT		
Flight Details		
Date:	11/21/2020	
Flight Number(s):	5106, 5107	
Sector(s):	THR-DAM-THR	
A/C Reg & Type:	143MMV	
Capt:	Abolfazl Saadati	
CS:	AHEY, AMIR HEIDARI, 841002, 340.CS.A4	
Safety Issue:	<p>1. EX-THR-DAM Door L2 locking indicator red light on R1 panel was steady illuminated on the ground but during flight and after landing the problem was solved and the light was off. 2. EX-DAM-THR VIP pax (Syria foreign minister) asked crew three times to smoke during cruise portion of flight due to his bad health condition, so we explained to him the safety rules of flight which abandons passengers to smoke on-board the aircraft, but he aggressively ordered that he has rented the aircraft and should smoke on-board. so in order to prevent the tension between crew and him, I asked captain what to do, so captain told me in order to prevent the tension with VIP pax, let him smoke but monitor him to prevent any fire or safety hazard.</p>	
Customer Care:	<p>EX-DAM-THR VIP pax (Syria foreign minister) asked crew three times to smoke during cruise portion of flight due to his bad health condition, so we explained to him the safety rules of flight which abandons passengers to smoke on-board the aircraft, but he aggressively ordered that he has rented the aircraft and should smoke on-board. so in order to prevent the tension between crew and him, I asked captain what to do, so captain told me in order to prevent the tension with VIP pax, let him smoke but monitor him to prevent any fire or safety hazard.</p>	